

2021 Protection Claims

**In 2021, Royal London Group* paid 99.5% of claims
Over €760 million in total claims payouts****



Life Cover

95.3%
of claims paid

Over
€210 million
claims paid



Specified Serious Illness

91.7%
of claims paid

Over
€163 million
claims paid



Whole of Life

99.9%
of claims paid

Over
€376 million
claims paid



Income Protection

82.4%
of claims paid

Over
€5 million
claims paid

82.4% of Income Protection claims paid relates to new claims admitted in 2021. Including claims already being paid on 01 January 2021, 90.4% of Income Protection claims were paid during 2021.

Note: Exchange rate used as at 19 April 2022.

* Group protection figures from Royal London UK and Ireland Protection business claims paid (1 January to 31 December 2021).

** Figure includes Term Assurance, Whole of Life, Terminal Illness, Total Permanent Disability, Specified Serious Illness and Income Protection.

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